



Vision. For Life.

From the Doctors' Desk:

Good news on two fronts for our patients.

As we attempt to service the very large backlog of pandemic-delayed patient care - and in the face of widespread personnel shortages endemic throughout the Dallas medical community - we are pleased to announce two major initiatives that should ease access to our office and facilitate a more efficient experience for patients coming to our clinic.

Our scheduling protocols are undergoing major revision so that we can improve patient flow and respond to the reasonable requests for greater time sensitivity and convenience.

Additionally, we will begin revision of the office space in December, with completion anticipated in February. The rollout of this process has been calibrated to avoid interference with the delivery of clinical care.

Beyond these intensive efforts, we are excited about the widespread favorable response to our new associate, Dr. Israel Ackerman, trained at U.T. Southwestern and generating outstanding reviews for his clinical skills and gracious bedside manner.

We are enormously grateful to our thousands of loyal and satisfied patients for whom we have dedicated decades of conscientious, learned, and personalized attention.

We thank you in advance for your patience and continued trust, as we endeavor to maintain excellence and a positive experience in challenging times.

Sincerely,

Dr. Fagadau

Dr. Swanson

Dr. Mirza

Dr. Ackerman