

Late Policy

We understand the importance of your time and will do our best to not have you wait for unreasonable periods.

When you are 15 to 30 minutes late for your appointment, our front office staff will ask your doctor to help determine when it is best to see you. You may be worked into the schedule with the understanding that there will be a wait or you may be asked to reschedule.

Please understand that we are always trying our best to balance your needs with the needs of our other patients.

Patients who arrive for their scheduled appointment on time will be seen before those who arrive late for their appointment.

With this in mind, walk-in patients will be evaluated to determine when they need to be seen. All patients worked into the schedule on the same day will also be subject to a wait around the previously scheduled patients. Of course, patients will be worked in immediately if it is a medical emergency.

Patients who do not show for a scheduled appointment will have to wait until there is another available appointment.