

Fagadau & Hawk, M.D., LLP

North Texas Eye Resource
Eye Physicians and Surgeons
6131 Luther Lane, Suite 216
Dallas, Texas 75225
214-987-2020

FINANCIAL POLICY:

Fagadau & Hawk is a professional office that renders quality care to our patients. The following explains our practice's policy and procedure regarding patient billing.

- **Payment is expected at the time services are rendered unless arrangements have been made prior to treatment.**
- **As a courtesy to our patients, our office will file insurance claims for Drs. Fagadau, Hawk & Swanson. However, our doctors are not contracted, nor participating with discount vision plans. (ex: VSP, Spectera) Each patient is responsible for knowing their individual policy and limitations and we recommend that you familiarize yourself with the specifics of your plan prior to your visit. (ex: co-payments, deductibles, routine eye coverage) Please be aware that some insurance plans do not allow routine eye care and payment for non-covered services are expected at the time of visit.**
- **Non-Payment by Insurance Company: You are responsible for payment for any services that your insurance company determines to be “non-covered benefits” or any services that are not covered or not payable to Drs. Fagadau, Hawk & Swanson.**
- **Steve Fitzpatrick and Claire Shaw are not contracted medical providers, and therefore we will not be filing insurance for them. Payment is expected at the time of service. We will provide a receipt so that you are able to file for personal reimbursement.**
- **HMO insurance policies do require a referral from the primary care physician which the patient is responsible for obtaining prior to the visit.**
- **Any outstanding balances more than 120 days will be forwarded to our collection agency unless payment arrangements have been made with our Billing Manager. You will be responsible for all fees charged by the collection agency.**

Patient/Guarantor Signature

Date

If there are any questions or concerns, please contact our Billing Department.